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- · Protecting the wall starter bars worked well. This enabled a rapid repair and limited the scope of the replacement.
- · The additional reinforcement in the helical ramp appears to have worked well with little damage to the diaphragms.
- This building along with many others in Christchurch showed the importance of seismic isolation of non structural elements. Consequences of not isolating these elements was seen in spalling to the clip-on spandrel panels and the damage to the vehicle barriers. Something which should be considered in the future.
- · Consideration of building stability post event is needed to allow repair work on a building during periods of significant aftershocks is needed. Repair strategies must be implemented quickly enough for anticipated aftershocks.
- Better education of clients and the community is needed.
- Expectations of operation post event are not in line with performance delivered.
 The public of Christchurch appears slightly better versed in this now, but other communities could benefit from addressing this expectation. TIL FENMICK POWEL

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