



**We will  
begin shortly...**

THE WORLD'S GATHERING PLACE FOR ADVANCING CONCRETE



# About Me



Graduated  
Univ. of Wyoming  
in 2001  
*Civil Engineering  
(Geotech discipline)*



Received  
Professional Engineer  
(P.E.)  
in 2006



Career includes  
construction materials  
testing,  
pavement/foundation  
design,  
inspection/forensics



Employed with  
CTL|Thompson,  
Geocal,  
and Cesare  
in Colorado



*Enslaved*  
PROUDLY working  
with the CRMCA  
since 2016









# Project Expectations



Technicians must be certified



Technicians must know procedures



Technicians should know WHY testing is needed and meaning of tests



Managers should know who tests correctly and consistently



Managers should know if training is working



Producers should know their results are not due to “poor” testing



Owners must feel at ease with testing and results

*What requirements and standards should be followed?*

# Quality Assurance vs. Quality Control

## Quality Control (QC)

- More frequent than QA
- Verify consistency with plant

## Quality Assurance (QA)

- Project Specification verification
- Approval for acceptance

*Field testing requirements for both QA and QC are identical*



# Field Testing Requirements

## Concrete Sampling

- Water/Admixtures mixed before sampling
- Sample from chute
  - Multiple times
  - Equal intervals
  - Middle portion
- Combine and remix samples
- **ASTM C172**

## Concrete Testing

- **Temperature (ASTM C1064)**
  - Completely in the sample
  - Leave in 2-5 mins then record
- **Slump (ASTM C143)**
  - Flat, level, non-absorbent surface
  - Strike-off and clear base of excess
  - Lift cone in ~5 secs
  - Complete in 2-1/2 mins
- **Density & Air Content (Pressure) (ASTM C138 & C231)**
  - Weighing before/after
  - Three (3) lifts
  - Strike off with plate if both tests performed
- **Casting Specimens (ASTM C31)**
  - Started within 15 mins of sampling
  - Strike-off, clean and label
  - Immediately place in Initial Curing area
- **All Procedures require:**
  - Rodding 25 times; 10-15 mallets per lift
  - Rodding 1-in into prev. lift

## Initial Curing

- Near testing area
- Away from excessive construction traffic
- Enclosed area or buried
- Submerged in water or covered with insulation
- Temperature controlled or monitored
- **ASTM C31**

MINUTES OF NOVEMBER 13 & 14 MEETINGS AS PER ENCLOSED COPY

HIGHWAY DEPARTMENT SPECIFICATIONS PROBLEMS

Plans are in the making - and probably will be activated before the December Board meeting - to determine our industry's position, also that of the Colo. Sand & Gravel Producers Association, on recent difficulties with the Colo. Department of Highways in their exacting penalties on producers for in-place concrete purported to be outside of tolerances - with possible inconsistencies in sampling and testing procedures. Representatives of both Associations will meet prior to the Board meeting, and possibly will come up with a recommended plan of action for the Board's decision.





# COLORADO READY MIXED CONCRETE ASSOCIATION

181 East 56 Avenue, Denver, Colorado 80216

Phone Area 303-244-338

December 2, 1970

TO: CRMCA BOARD OF DIRECTORS

Gentlemen:

The December meeting of the CRMCA Board of Directors is scheduled on Wednesday, December 16, 1970, in the Continental Denver Motor Hotel (Speer Blvd. (north) & Valley Highway) Australia Room, at 12 Noon.

This will be a dutch treat luncheon meeting, and a luncheon reservation will be made for each Board member.

61-  
973

## A G E N D A

ROLL CALL

# Not Just in Colorado... *\*NRMCA Survey from 1997*

## List of 15 Highest Rated Problems

- 1 **Quality Assurance** - Improper handling and curing of cylinders
- 2 **Quality Assurance** - Tests of fresh concrete at the job
- 3 **Mixing & Delivery** - Control of air content
- 4 **Quality Assurance** - Lack of qualified testing technicians
- 5 **Proportioning** - Quality and uniformity of local materials
- 6 **Proportioning** - Selection of optimum proportions (cement, fly ash, admixtures)
- 7 **Mixing & Delivery** - Control of slump
- 8 **Records of Test Results** - Obtaining test results for commercial labs/agencies
- 9 **Specification Problems** - Conflicting w/c ratio - performance requirements
- 10 **Raw Materials Variability** - Aggregates
- 11 **Quality Assurance** - Compressive strength testing
- 12 **Raw Materials Variability** - Lack of communication from suppliers on changes in product
- 13 **Raw Materials Variability** - Cement
- 14 **Customer Complaints - Plastic Concrete** - Plastic shrinkage cracking / crusting
- 15 **Specification Problems** - Unreasonable performance requirements



# A Tool Developed to Improve an Industry

- What tool could help the industry?
- How can the tool help the industry?
- Will it work to improve the industry?





SPEED  
LIMIT  
25

YOUR SPEED  
32







**CONCRETE TESTING  
ADHERENCE  
COLLABORATION**

**CTAC**®

Addressing Challenges in Quality  
of Field Acceptance Concrete  
Testing

*Presented by JT Mesite, P.E.  
Program Manager  
Colorado Ready Mixed Concrete Association*



THE WORLD'S GATHERING PLACE FOR ADVANCING CONCRETE

# Adherence to Standards

Goal of the CTAC Program:

***Fair and Consistent Assessment of  
Ready Mixed Concrete***

ASTM and ACI established standards and guidelines to evaluate the performance of concrete

# A Tool for More Consistent Concrete Testing



## Minimize false test results

*Validation of proper testing during performance on-site (including limiting false positive AND negative testing)*



## Field observations

*Mobile app utilized to submit observation*



## Simple & direct questions

*Standard requirements for technician certification, sampling, testing, and initial curing*



## Review on-line dashboard

*Centralized and secure data collection and access for observation tracking and evaluation*

# A Tool for More Consistent Concrete Testing



## Improve performance

*Evaluation and interpretation reported information of company and individuals leading to consistent testing*



## Team communication

*Open and honest conversations bringing the project team together*



## Market the company

*Show superior company performance in project proposal documentation*



## Educate regionally

*Review of regional data to provide better and clearer training opportunities*

# Benefits to CTAC Users

## Testing Firm

- Technician competency
- Training enhancement
- Meeting Standards

## Producer

- Consistency in concrete results
- QC accuracy

## Contractor

- Project testing tracking
- Testing efficiency
- Limit delays/cost

## Design Engineer

- Testing evaluation
- Result confidence

## Owner

- On-time project completion
- QC/QA comparisons

# Observations in the Field

**NOT a "Finger Pointing" device!**

Drives accountability

Provides Training initiatives

Security in reliable results

Shared responsibility

**Record through mobile app**

On-site Observations

Input by experienced ACI  
Certified individuals

QA, QC, Inspector, Contractor,  
Engineer, Owner Rep



# Current Main Questions

## ACI CERTIFIED...?

Is the testing technician currently ACI Field 1 certified to test concrete?

## SAMPLED CORRECTLY...?

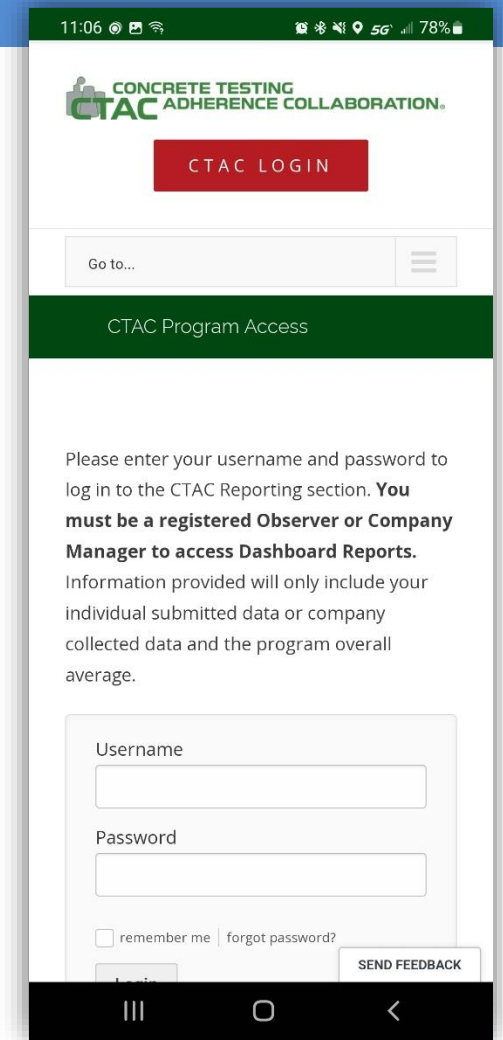
Excluding preliminary check tests, was the concrete sampled in accordance with ASTM C172?

## TESTS DONE CORRECTLY...?

Were physical property tests completed and strength specimens molded (if required for cast) in accordance with the appropriate ASTM procedures?

## SPECIMENS PROPERLY CURING...?

Were the concrete specimens (if required to cast) stored in an initial curing environment following ASTM C31, section 10.1.2?



11:06 5G 78%

CONCRETE TESTING  
**CTAC** ADHERENCE COLLABORATION.

CTAC LOGIN

Go to...

CTAC Program Access

Please enter your username and password to log in to the CTAC Reporting section. **You must be a registered Observer or Company Manager to access Dashboard Reports.** Information provided will only include your individual submitted data or company collected data and the program overall average.

Username

Password

remember me | [forgot password?](#)

# ASTM Adherence

- 1
- 2
- 3
- 4
- 5
- ✓

## 3. Physical Property Tests of Concrete

During testing of the concrete, were any of the following procedures completed incorrectly?

- Temperature [ASTM C1064](#)
- Slump [ASTM C143](#)
- Air Content [ASTM C231](#) or [ASTM C173](#)
- Density (unit weight) [ASTM C138](#)
- Casting concrete strength specimens [ASTM C31](#)
- Tests completed within time requirement [ASTM C172, section 4.1.2](#)
- The concrete was tested correctly for all procedures

Image/Video Upload (Optional):

No file chosen

Image/Video Upload (Optional):

No file chosen

Were physical property tests completed and strength specimens molded (if required to cast) in accordance with the appropriate ASTM procedure?

- Yes
- No

« Back

Next »







QUESTIONNAIRE

CHANGE PASSWORD

CTAC LOGOUT

Go to...

Field Observation Questionnaire

## Field Testing Examination Form

Advisory Board Members

Form submitted successfully

ASTM Adherence

① - ② - ③ - ④ - ⑤ - ✓

Form submitted successfully

Start Another

# the App



THE WORLD

CRETE  
CONVENTION



**Where Does the Data Go?**

# CTAC Report Privacy

## CTAC Log-in

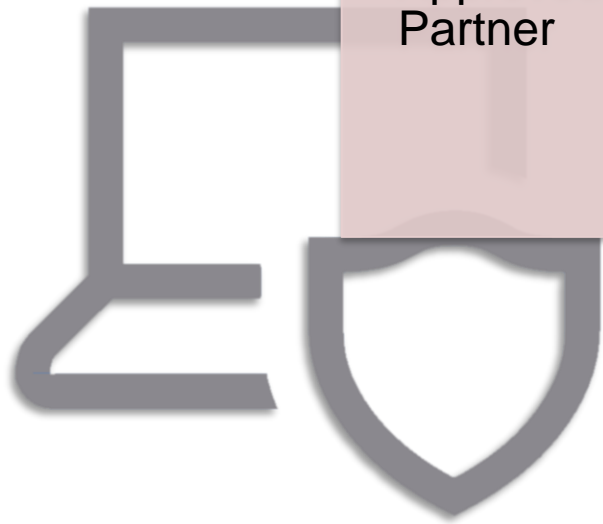
- User specific
- Approved by Partner

## Dashboard Data

- Only see your data
- Based on authorization (Observer, Company Manager, etc.)

## Company Review

- Comparison vs. regional average
- Marketing





# Partner Manager, CRMCA

## Report Filter Options

Select Company:

All

Select Type:

Observer

Select Observer:

All (observers)

Select Property/Site Type:

All

Save current search:

Search Label/Name:

Save Search

- **BURNCO 2022:** view | view short report | delete
- **Terracon-Lab 2022:** view | view short report | delete
- **CRMCA Thru Sept23:** view | view short report | delete

Select Date Range:

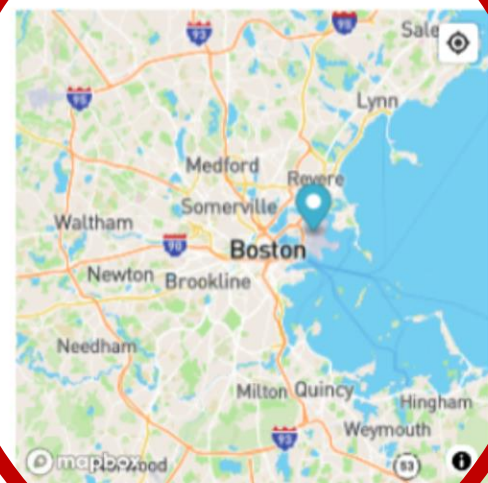
Select preset:

Start Date:

End Date:

11/01/2020 TO 10/24/2023

Update



(clear coordinates)

Latitude:

Radius (mi):

Longitude:

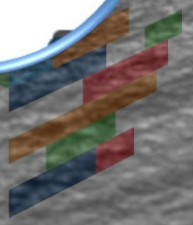
Dashboard Overview

Evaluation

Laboratory

Observations

Observation Images



[Dashboard Overview](#)[Evaluation](#)[Laboratory](#)[Observations](#)[Observation Images](#)

Question	Last Year	Current Year	Current Selection
<b>Technician Certified?</b>			
1 Is the testing technician currently ACI Field 1 certified to test concrete	88.8%	81%	88.8%
<b>Sampled In Accordance with ASTM C172?</b>			
2 Excluding preliminary check tests, was the concrete samples in accordance with ASTM C172?	76.2%	69%	75.4%
<b>Tested In Accordance With ASTM Procedure?</b>			
3 Were physical property tests completed and strength specimens molded (if required to cast) in accordance with the appropriate ASTM procedure?	77.9%	90.5%	80.8%
<b>Stored According To ASTM C31?</b>			
4 Were the concrete specimens (if required to cast) stored in an initial curing environment following ASTM C31, section 10.1.2?	48.9%	16.7%	51.6%

THE WORLD'S GATHERING PLACE FOR ADVANCING CONCRETE

 **CONCRETE  
CONVENTION**



[Dashboard Overview](#)
[Evaluation](#)
[Laboratory](#)
[Observations](#)
[Observation Images](#)

Question	Kumar & Associates	Other Companies	Variance
<b>Technician Certified?</b>			
1 Is the testing technician currently ACI Field 1 certified to test concrete	91.6%	87.7%	3.9%
<b>Sampled In Accordance with ASTM C172?</b>			
2 Excluding preliminary check tests, was the concrete samples in accordance with ASTM C172?	81.1%	73.3%	7.8%
<b>Tested In Accordance With ASTM Procedure?</b>			
3 Were physical property tests completed and strength specimens molded (if required to cast) in accordance with the appropriate ASTM procedure?	84%	77.3%	6.7%
<b>Stored According To ASTM C31?</b>			
4 Were the concrete specimens (if required to cast) stored in an initial curing environment following ASTM C31, section 10.1.2?	64%	47%	17%

Users

Search:

Username	First Name	Last Name	Company	User Type	Last Login	Last Observation	Create
agarner	Andrew	Garner	Cole Garner (PCH Group)	Company Manager	11/21/2022		2022-11-16 07:48:05
agwassenaar	Kourtney	Wassenaar	A.G. Wassenaar, Inc.	Observer			2014-11-25 22:45:24
ahilpisch	Alexander	Hilpisch	BURNCO Colorado, LLC	Observer	10/5/2023	2023-10-03	2023-06-08 16:24:34
aichiouene	Mustapha	Aichiouene	Yeh & Associates, Inc.	Observer	1/20/2021		2014-10-02 21:35:05
Ajmid2n	Andrew	Midthun	Peak Materials (L.G. Everist)	Observer	10/4/2023		2019-07-22 16:47:43

Showing 1 to 5 of 142 entries

Previous **1** 2 3 4 5 ... 29 Next

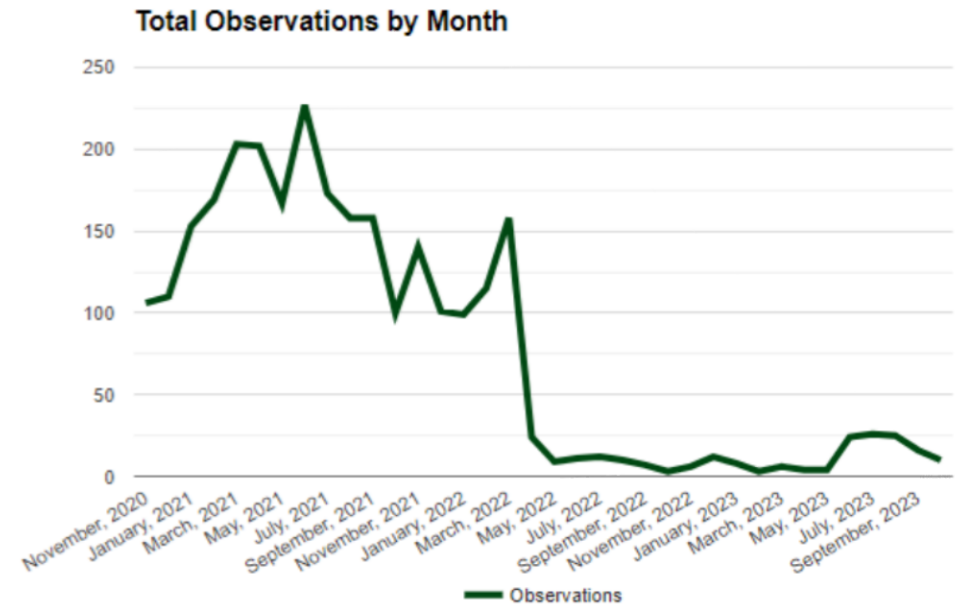
Observers

Search:

Observer	Total	Past 3 Months	Q1	Q2	Q3	Q4	Air Content	Casting Strength	Density (Unit Weight)	Slump	Temper
	1	0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Alexander Hilpisch	29	19	100.0	0.0	82.8	0.0	100.0	100.0	100.0	82.8	
Anthony J Maestas	2	0	100.0	50.0	100.0	50.0	100.0	100.0	100.0	100.0	
Blair Noyes	119	0	99.2	100.0	100.0	99.2	100.0	100.0	100.0	100.0	
Braden Johnson	3	0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	

Showing 1 to 5 of 24 entries

Previous **1** 2 3 4 5 Next



Type Of Project/Site

What type of Project/site is concrete testing observed	Last Year	Current Year	Current Selection
Commercial/Industrial	70%	36%	61%
Federal/State	10%	10%	9.1%
Local/Municipality	10%	10%	9.1%
Other	0%	4%	0.3%
Private	1%	21%	1.7%
Residential	6%	18%	9.9%

Sample Collection

Where was the sample(s) collected from?	Last Year	Current Year	Current Selection
At end of mixer truck discharge; prior to pump/belt (if used)	56%	15%	53.2%
At point of placement, end of mixer truck discharge	39%	79%	41.2%
At point of placement; end of pump/belt (if used)	4%	3%	4.6%
Other	2%	2%	1.1%

Observed Sampling

Which of the following was observed?	Last Year	Current Year	Current Selection
Did not combine and remix	8%	20%	11.6%
Exceeding sample time allowance	0%	0%	0%
Incorrect location (outside middle 1/3rd of truck discharge)	0%	0%	0%
Incorrect portions/interval sampled	2%	0%	1.4%
Incorrect sample size taken	0%	0%	3.9%
Other	0%	0%	0%

Procedures Observed

Which procedure was not followed?	Last Year	Current Year	Current Selection
Air Content	3%	2%	2.9%
Testing Concrete strength specimens	7%	0%	3.1%
Density	3%	3%	3.8%
Slump	17%	6%	15.1%
Temperature	3%	2%	3.2%
Test completed within time requirement	2%	0%	1.5%

Initial Curing Environment

Which of the following was utilized?	Last Year	Current Year	Current Selection
Cooler or bucket (dry)	59%	64%	55.5%
Earthen burial	0%	1%	0.1%
Fabricated curing box or storage area	15%	17%	13.7%
Insulation (i.space blanket, foam, plastic shaving, etc.)	32%	2%	22.2%
Water bath	6%	18%	18.1%
Other	26%	4%	21.7%
Nothing; specimens left in open environment	4%	2%	2.1%

Temperature Monitoring or Control

Which type of temperature monitoring device was utilized in the curing environment?	Last Year	Current Year	Current Selection
Continuous record	1%	8%	1.2%
Instant read only	10%	2%	14.4%
Min/Max	43%	46%	40.4%
Thermostatic Control (cool)	4%	4%	3.6%
Thermostatic Control (heat)	11%	4%	8.8%
Nothing	33%	26%	32.6%







Show  entries

Search:

ID	Date	Dispatch Ticket	Observer	Observer Company	Q1	Tester Name	Tester Company	Tester ACI Certification	Project Type	Q2	Sample Collected From
2125	4/1/2022	20427093	Blair Noyes	BURNCO Colorado, LLC	Yes	0	Kumar & Associates		b. Local/Municipality	Yes	c. At end of mixer truck discharge; prior to pump/belt (if u
2127	4/1/2022	20427441	Jacob Carbajal	BURNCO Colorado, LLC	Yes	Wes	Kumar & Associates		c. Commercial/Industrial	Yes	a. At point of placement; end of mixer truck discharge
0713	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u
0714	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u
0715	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u
0716	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u
0717	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u
0718	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u
0719	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u
0720	3/31/2022	33327155	John Smith	United-Oldcastle Southwest	Yes	Justin Orgill	Kumar & Associates		Commercial/Industrial	Yes	At end of mixer truck discharge; prior to pump/belt (if u

Showing 1 to 10 of 379 entries

Previous  2 3 4 5 ... 38 N

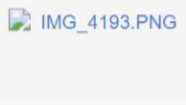
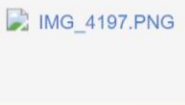
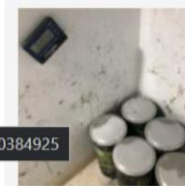
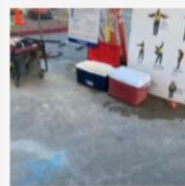
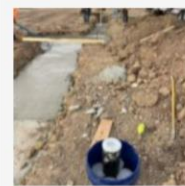
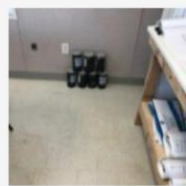
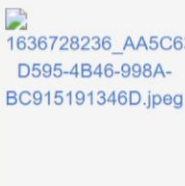
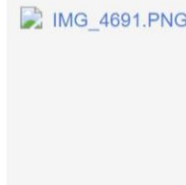
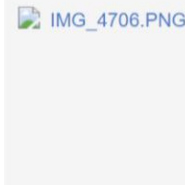
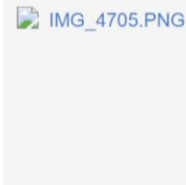
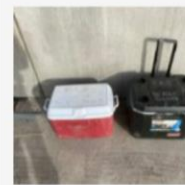
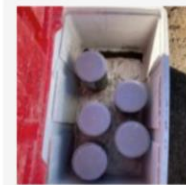
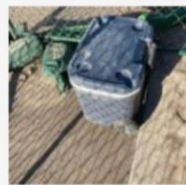
Dashboard Overview

Evaluation

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Observation Images



2021-09-24, Cade Tillery, BURSCO Colorado, LLC, Dispatch Ticket: 203820384925



THE WORLD'S GATHERING PLACE FOR ADVANCING CONCRETE

aci CONCRETE CONVENTION

A photograph of several baseball players in a huddle, wearing dark jerseys and caps. One player in the center is holding a baseball glove. The image has a reddish-orange tint. A semi-transparent red oval is overlaid on the top half of the image, containing the text.

**What do we do with all these numbers?**



# CRMCA Concrete Quality Pre-Construction Checklist

## CTAC (Concrete Testing Adherence Collaboration)

The CTAC program is a tool created in Colorado through the Colorado Ready Mixed Concrete Association (CRMCA) to assist in evaluating consistent performance of fresh concrete testing. The CTAC Program is used in several states and provinces across North America to improve the concrete industry through open communication of information observed. Observations can be performed by any person authorized on the project, with a minimum criteria of: (1) the company being a CRMCA member, (2) the individual being currently ACI Concrete Field Testing Technician Grade 1 certified, and (3) having at least six months of concrete testing experience with a supervisor's recommendation.

[www.concretetac.com](http://www.concretetac.com)

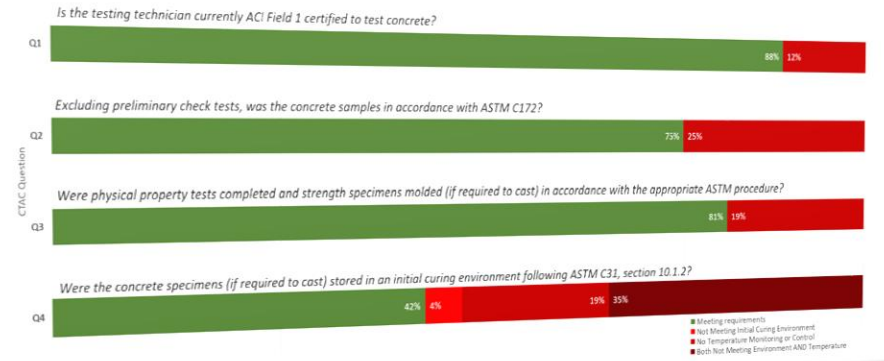
Will the CTAC program be utilized on the project during concrete placement?  yes  no

Who will be the Company Manager sharing reports of the project observations?  
The Company Manager is an individual with access to the CTAC Reporting, which could be a Producer, Testing Agency, Contractor, Inspector, Engineer, etc. If there is not a Company Manager on the project, contact the CTAC program at [ctac@coloradocaa.org](mailto:ctac@coloradocaa.org).

Please list any currently known CTAC Observers that might submit observations on the project:  
CTAC Observations are not limited to only those listed. This only provides a starting point for collecting data.

Name: \_\_\_\_\_ Company: \_\_\_\_\_  
Name: \_\_\_\_\_ Company: \_\_\_\_\_  
Name: \_\_\_\_\_ Company: \_\_\_\_\_

Below is a general summary of results being observed in Colorado based on the four main questions of CTAC (2022-2023). This does not represent expectations based on ASTM Standards or ACI recommendations for field concrete testing. These results should be used to start the conversation of expectations on the project. Expectations for Observations should always be to meet requirements 100 percent of the time.



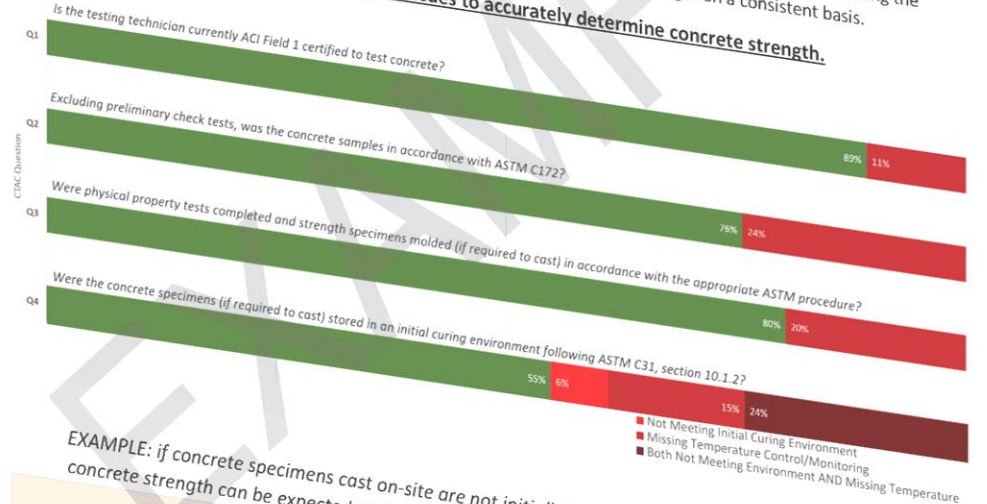
# CONCRETE TESTING ADHERENCE COLLABORATION CTAC

Project Summary Dashboard for:  
[SAVED PROJECT NAME]  
[GPS LOCATION; SEARCH RADIUS]

Report Date: [DATE PRINTED]  
Date Range: [SEARCH DATE RANGE (PRELISTED NAME)]  
CTAC Company: [ACCESS COMPANY NAME]  
No. of Observations: [TOTAL SEARCH #]

The following information summarizes the on-site observations of fresh concrete testing on this project. Since the acceptance of concrete is determined by primarily compressive strength of the cylinders cast on site, ASTM has developed these criteria to accurately determine concrete strength. Any variance in adhering to these standards affects the compressive strength test results. Therefore, falsely affecting concrete acceptance. The green below indicates the percentage of observations where proper procedures occurred. The red indicates the percentage of observations that do not follow the ASTM procedures specified during design and bidding the project. They indicate items that negatively affect the acceptance cylinder strength on a consistent basis.

**Actions must be taken to address these issues to accurately determine concrete strength.**



## “We can’t fix the problem...”

Lack of  
Initial Curing

- “If initial curing is not in accordance with ASTM C31/C31M, there may be up to a 20% reduction in the 28-day compressive strength.”

Consistent  
Over-Design

- To compensate, Producers and Designers typically overdesign their mixtures.

Adding 10% or 500 psi for a 5000 psi mixture leads to:

Increased cement materials cost  
+  
~9% higher embodied carbon

*\*NRMCA TIP 22 – Reducing Embodied Carbon in Concrete Mixtures*



# CTAC Across North America

## 2023 Current Participation

- CalCIMA (California)
- Colorado Ready Mixed Concrete Association
- Concrete Ontario
- Iowa Ready Mixed Concrete Association (Concrete State)
- Kansas City Concrete Promotional Group (CPG)
- Wisconsin Ready Mixed Concrete Association

## Currently Onboarding

- Aggregate and Ready Mix Association of Minnesota
- Texas Aggregates & Concrete Association
- Georgia Ready Mixed Concrete Association

## National Partnership

- National Ready Mixed Concrete Association (NRMCA)
  - Partnered to obtain initial RMC Research & Education Foundation Grant (now **Concrete Advancement Foundation**)
  - Assists with continued development

## Anticipated Future 2024 Partners

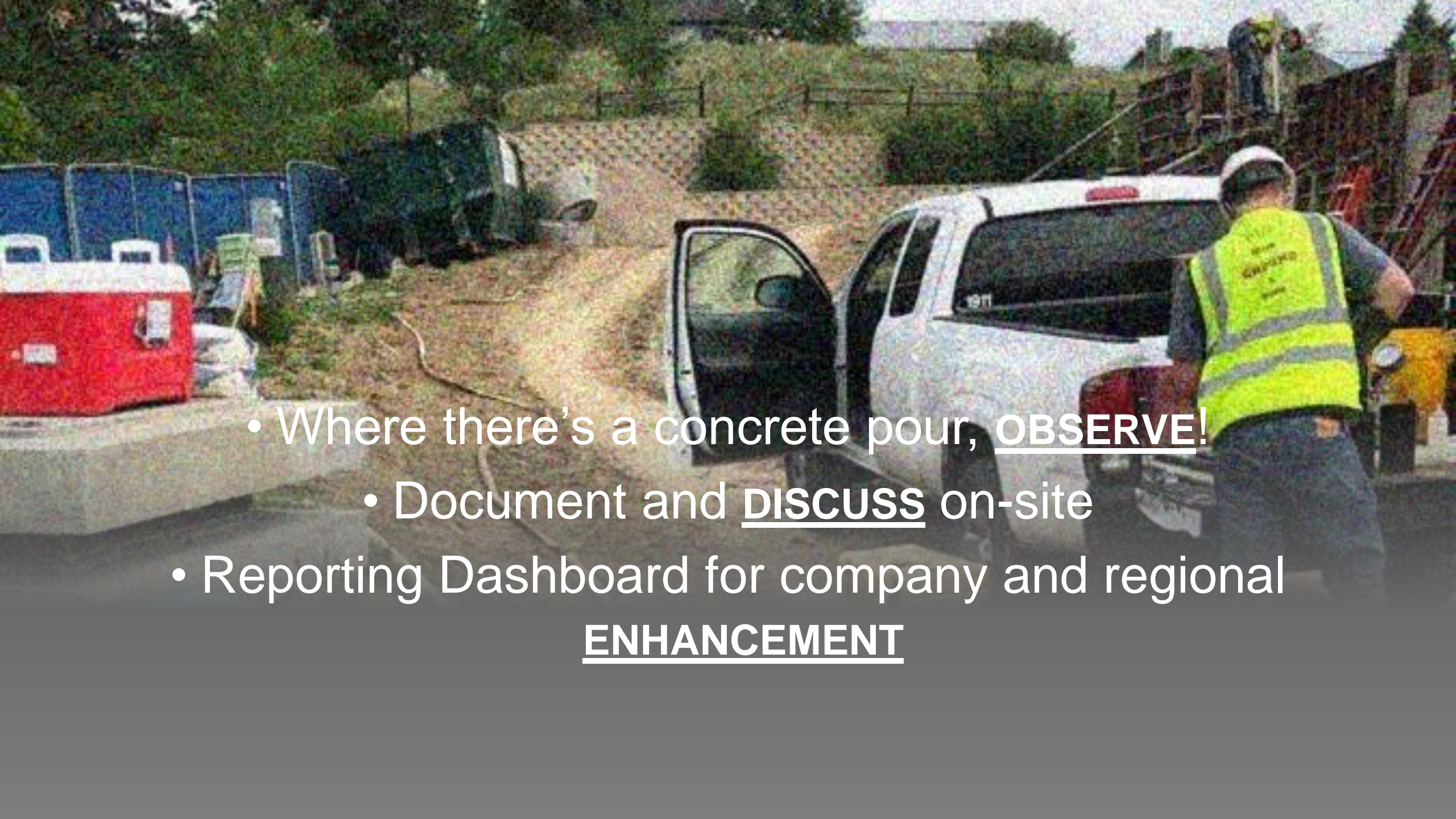
- Arkansas Ready Mixed Concrete Association
- Builders Supply Association of West Virginia
- Carolinas Ready Mixed Concrete Association
- Cement and Concrete Products Industry of Hawaii
- Concrete British Columbia
- Nebraska Concrete & Aggregates Association
- North Dakota Ready Mixed Concrete Association
- South Dakota Ready Mixed Concrete Association
- *Washington Aggregate & Concrete Association*

THE WORLD'S GATHERING PLACE FOR ADVANCING CONCRETE



# Regional Comparisons

	Concrete						
	CalCIMA	Ontario	CPG	CRMCA	IRMCA	WRMCA	Avg
<b>Observations (Oct 2022 - Sept 2023)</b>	249	63	426	137	71	66	169
<b>Question</b>							
Technician Certified	99%	98%	82%	88%	80%	56%	84%
Sampled in Accordance with ASTM C172 / CSA A23.2-1C	42%	70%	73%	68%	80%	74%	68%
Tested in accordance with ASTM / CSA Procedures	26%	44%	65%	86%	86%	39%	58%
Stored according to ASTM C31 / CSA A23.2-3C	6%	10%	12%	18%	28%	17%	15%
<b>Which of the following was utilized for specimen storage?</b>							
Nothing; specimens left in open environment	45%	8%	19%	2%	14%	3%	15%
<b>Which type of temperature monitoring device was utilized in the curing environment?</b>							
Nothing	86%	33%	53%	27%	45%	58%	50%



- Where there's a concrete pour, OBSERVE!
  - Document and DISCUSS on-site
- Reporting Dashboard for company and regional ENHANCEMENT



# QUESTIONS? COMMENTS?



[www.concretetac.com](http://www.concretetac.com)  
[ctac@coloradocaa.org](mailto:ctac@coloradocaa.org)

JT Mesite, P.E.  
Program Manager, CRMCA  
[jt@coloradocaa.org](mailto:jt@coloradocaa.org)

Todd Ohlheiser  
Executive Director, CRMCA  
[todd@coloradocaa.org](mailto:todd@coloradocaa.org)



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